

The Sparkle Fairy

Professional Mobile Dental Hygiene Services

Frequently Asked Questions

Questions from Care Home Managers

How do we get started?

Simply call or email us to check availability. We'll discuss your home's needs, propose some dates, and send you a booking confirmation. There's no minimum contract and no commitment beyond your first visit.

How much does it cost?

Our pricing is simple: £80 per resident for 1-2 residents, or £50 per resident for 3 or more. There are no travel charges, no hidden costs, and no minimum contract.

What space do we need to provide?

We just need a private room or quiet space — a bedroom, treatment room or activity room works perfectly. We bring all our own equipment and set up and pack away ourselves.

How long does each appointment take?

Approximately 30 minutes per resident. We see residents back-to-back to keep disruption to your routine to a minimum.

How often should we book visits?

Most care homes book quarterly or bi-annually. We'll recommend a suitable frequency based on your residents' needs at the end of each visit.

Are you GDC and CQC registered?

Yes. We are fully GDC registered, CQC registered, professionally insured and DBS checked. Copies of our registrations are available on request.

Does this count towards our CQC compliance?

Yes. Documented oral health care contributes to residents' overall wellbeing records and demonstrates person-centred care — both of which support your CQC compliance.

How are payments made?

We can invoice the home directly or we can invoice each family individually — whichever works best for your home.

How far in advance do I need to book?

We sometimes have slots as early as one week in advance but in general 2-3 weeks notice is best.

What is the quickest way to contact you?

To get the quickest response time we recommend contacting us via WhatsApp on 07809 436 416 or emailing us at jo@thesparklefairly.co.uk.

Can you explain the booking process?

Once a visit date is confirmed, we provide you with an online booking link so you can book your residents onto our system directly.